Genesys Regional Medical Center, Grand Blanc

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The pharmacy practice model at Genesys Regional Medical Center in Grand Blanc has included many elements of an effective practice model for several years. Recently, enhancements were made to further advance the practice model, to better align it with the Pharmacy Practice Model Initiative and to prepare for future successes.

Genesys was a pioneer Accountable Care Organization (ACO) and remains committed to the ACO model of care with full support from the pharmacy team. The Genesys pharmacy practice model is now based on a team of decentralized pharmacists each providing care for a defined set of patients. Pharmacists work side by side with other providers to manage the drug therapy of their patients, including oversight for anticoagulation, pharmacokinetic dosing and antibiotic stewardship. All pharmacists complete Advanced Cardiovascular Life Support certification and have an active role in every code team response.

To further support our ACO model and effective medication management across the entire continuum of care, pharmacists are in the early stages of assuring the accuracy of medication histories and discharge medication. A service to provide prescription medication to discharged patients from our retail pharmacy has begun and helps to assure patients have access to the medication needed as they transition to the next level of care.

This patient-centered practice model has resulted in multiple benefits, including improved medication order processing times, fewer medication-related safety events and improved teamwork between pharmacists, nurses and physicians. While data collection is not yet complete, we anticipate that this practice model will improve nurses’ satisfaction with pharmacy services as well as improve pharmacist engagement. In the long-term, pharmacist involvement in the medication reconciliation process and the provision of discharge prescriptions to patients is expected to reduce readmission rates.