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Floyed to Receive Pharmacy Technician of the Year Award

Jennifer Floyed of Rochester Hills will be honored by the Michigan Society of Pharmacy Technicians (MSPT) as Technician of the Year. The award will be presented at the Michigan Pharmacists Association (MPA) Annual Convention & Exposition, Feb. 24-26 at the Detroit Marriott at the Renaissance Center.

The Technician of the Year Award is presented annually to an individual employed as a pharmacy technician who has positively contributed to the practice of pharmacy.

Floyed is currently the senior pharmacy technician at Walgreens pharmacy in Rochester Hills. She has held this role since 2007 and has dedicated her time to advancing and educating those she works with. At the corporate level she has taught preparatory classes for the Michigan pharmacy technician certification requirements for both technicians and store managers. As part of her role at Walgreens, she has participated in and organized numerous community health oriented activities and is continually working to help educate and inform customers and patients.

Floyed's co-workers have described her as always putting the customer and their needs first. She personalizes each encounter at the pharmacy for every customer. She goes out of her way to ensure the needs of the patient coming to the pharmacy are addressed and met. She will go out of her way to find coupons, cost saving options and affordable means of treatment for patients. She is one of the go-to individuals in her pharmacy for untangling insurance and billing issues, making the customer and patients she serves feel at ease and cared for, during what can often be difficult and challenging times.

Floyed is also known for her exceptional organizational skills and her ability to put 100 percent into everything that she does both inside and out of the pharmacy. Over the last ten years that Floyed has worked for Walgreens, she has watched the pharmacy technician profession grow and evolve, and she has been able to address and overcome any challenges that has occurred as result. Floyed is a phenomenal example of how the work of a pharmacy technician is invaluable to both patients and pharmacists. Her attention to detail, compassion and care for others has set her apart from her peers and defined for technicians how best to accomplish their role in the pharmacy.

The Michigan Society of Pharmacy Technicians (MSPT) is an affiliated chapter of Michigan Pharmacists Association (MPA) that represents pharmacy technicians in Michigan, working with pharmacists and the public to provide quality care and education to patients and helping to establish pharmacy technicians as valued members of the health care team. MPA advances the profession of pharmacy and patient care on behalf of the 9,000 pharmacists and 15,000 pharmacy technicians in the state.

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