Michigan Pharmacists Association
Annual Convention and Exposition
2016
Community Pharmacy All Hazards Dispensing Site
Community Pharmacy Table Top
Participant Input/Comments
<table>
<thead>
<tr>
<th>Scenario Questions:</th>
<th>Participant Input/suggestions:</th>
</tr>
</thead>
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| 1. Some of your staff may have attended one of these events. How would you plan to contact/survey them for exposure? Give some examples, especially if your system (place of employment) already has in place | • We believe this information is already being shared locally.  
• Possible phone tree (electronic system?) established between pharmacies for emergent events?  
• Establish system using local pharmacy association units  
• Email, pre-established group texts, phone calls, social media |
| 2. What would be your primary source of situational updates/information at this point? Who do you trust for reliable information? | • State/local EOC’s.  
• Need to establish links between RMCC and community pharmacy contacts  
• Be familiar with emergency plan(s) at worksite, and where they are located  
• ICS determined contact at worksite  
• Build emergency “app” for worksite |
| 3. How would you address inventory shortages? | • Start with local contacts. Wholesalers, local suppliers, community pharmacy surpluses  
• Resource utilization must follow the path of local-regional-state before looking to federal sources |
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<th>4. What ancillary supplies would you need to attempt to stock up on?</th>
<th>• Masks, gloves, PPE, labels, bottles, paper for documentation, pens, water, cots, phone chargers, batteries, hand radios, hand sanitizer, zip-lock bags, calculators, counting trays, pediatric dispensing devices, med info sheets, a scale</th>
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<td>5. What are some initial preparations you would make to your work site to prepare?</td>
<td>• Designate “emergency area”, arrange workflow at dispensing area, review any documented policies and procedures, tents? Training for staff.</td>
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| 6. Patients are calling your store, and already showing up for their medications. What are some strategies you suggest could help your site begin the dispensing process? Consider: | • Request all staff possible.  
• Attempt to utilize MI Volunteer Registry  
• Non-pharmacy personal utilized for security, contact local police units  
• Just in time training for dispensing process  
• Treat staff and family first  
• Pre-determine work flow  
• Extend hours of operation  
• Request assistance from pharmacies not participating in dispensing project  
• Set up floor plan to address completion of screening forms, review of screening forms |

I. Staffing
II. Security
III. Registration forms review and collection
IV. Layout
V. Hours of operation
| 7. What are resources, or strategies Community Pharmacy may use to respond to misinformation? How do we speak with one voice? | • Use local PIO as source. Work to repeat same message  
• Provide accurate, up to date information to each client |
| 8. Pediatric dosing and dispensing is required, but parents are apprehensive about dispensing medications to their children. Suggest strategies for dispensing ciprofloxacin and doxycycline compounds | • Pre-plan recipe if possible.  
• Provide directions for crushing tablets and diluting with small amount of water  
• Teach weight based dosing to parent |
| 9. How would you combine your dispensing system with the SNS pre-labeled bottles? | • Incorporate SNS number into pharmacy system  
• Bag all family rxs together. Save SNS number in case needed later |
| 10. The LHD EPC want to know your throughput, what are strategies to determine? | • Extrapolate counts using data from initiation of dispensing process |
| 11. Describe some strategies to manage priority groups at your site | • Educate clients via all methods available. Dispense to all that show up at your site (speed is of the essence, arguing takes time) |
| 12. Describe some strategies to follow up with patients as to when you could dispense to them | • PSA’s  
• Use phone numbers to call and text from pharmacy system |
| 13. Describe some strategies to combine mass dispensing with mass vaccination concurrently at your sites. | • Mobilization of all staff that is certified to vaccinate. Share staff from other sites. |