

How do I destroy  
controlled substances?

I'm concerned with some  
practices in my pharmacy.  
How can I address this?

I suspect my co-worker  
has a substance abuse  
problem. What can I do?

Our pharmacy received a  
prescription from an  
out-of-state prescriber.  
Can I fill it?

The Pharmacy Resource Center is  
a service provided by



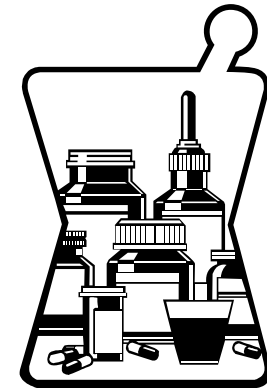
and



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The Pharmacy Resource Center  
c/o Michigan Pharmacists Association  
815 N. Washington Ave.  
Lansing, MI 48906-5198  
Phone: (517) 484-1466  
Fax: (517) 484-4893  
E-mail: [mpa@michiganpharmacists.org](mailto:mpa@michiganpharmacists.org)

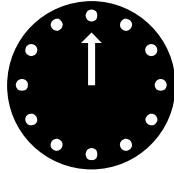
**The Pharmacy  
Resource  
Center**



*A member service of the  
Michigan Pharmacists Association  
and Pharmacy Services, Inc.*

## The Pharmacy Resource Center (PRC)—a benefit of membership

More than ever, your time is at a premium.



Prescription volume is increasing and it seems like there isn't enough time in the day to get them all filled. On top of your work demands, add to it the time you spend with your family, the time you make for enhancing your professionalism and the time you take just for you.

The last thing you need is a tricky pharmacy-related question that needs an answer to upset this delicate balance. Who has the time?

At the Michigan Pharmacists Association (MPA) and Pharmacy Services Inc. (PSI), we have the time for you.

### How We Can Help You

By contacting the Pharmacy Resource Center (PRC), we can help provide you with needed information that will aid you in developing solutions to your pharmacy-related dilemmas.

Being a member of MPA or the PSI Co-operative Buying Group entitles you to receive our expertise at no charge!

The PRC has accumulated a wide body of knowledge on areas of pharmacy such as:

- ◆ legislative issues.
- ◆ employee/employer relations.
- ◆ Board of Pharmacy concerns.
- ◆ licensing questions.
- ◆ professional practice issues.
- ◆ general third-party payor information.

### How to Use the PRC



Contact PRC staff at (517) 484-1466, e-mail us at [mpa@michiganpharmacists.org](mailto:mpa@michiganpharmacists.org), or FAX us at (517) 484-4893 with your inquiry.

Because this is a member benefit, it will be necessary for you to provide your name and membership identification. Nonmembers must pay \$75 per hour for our service.

PRC staff will review your question and provide you with the available information. The response time will vary, depending upon the complexity of the inquiry.

## Pharmacy Audit Service (PAS)

Within the Pharmacy Resource Center is the Pharmacy Audit Service (PAS), a specialized service that assists pharmacies being audited. PAS membership requires a separate, annual enrollment fee.

Pharmacies need PAS because the risk of being audited is high, and the results can be devastating. PAS provides expert information that can help you understand the terms of your third-party contracts and offers assistance when your pharmacy is audited. Think of it as "audit insurance" —when your PAS-enrolled pharmacy is audited, we'll go to work for you. We have the expertise that comes from years of involvement in audits and third party contracts.

Enrollment in PAS entitles you to:

- ◆ five hours of specialized audit assistance and third-party contract review.
- ◆ an annual subscription to *PAS Capsules*, which contains pertinent audit information and critical third-party news.
- ◆ potential savings from a reduced need for legal services and referral to a qualified attorney in cases of an audit impasse.

### PAS Fee Schedule

1 pharmacy	\$199/year
2 pharmacies	\$249/year
3 pharmacies	\$289/year
4 pharmacies	\$319/year
5 pharmacies	\$339/year
6+ pharmacies	\$359/year

Nonmember pharmacy assistance \$750/year

Hourly fee after initial five hours of service

PAS members: \$50/hour

Nonmembers \$75/hour